

Public Comments Received for Case Number: 2025-00257
Response Tuesday, September 2, 2025

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence.

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Thank you for your interest in this matter.

Received through CIS Inquiry

Sunday, August 31, 2025

From: Robin Sizemore
City: Bear Branch
State: KY
Zip: 41714

Comments:

My husband and I are both Social Security Disability recipients and as is we had to put our electric bill on a payment plan, and we are still not able to pay the whole payment every month. We simply cannot pay more, and I know we are not the only ones that is trying to keep up with our electric bill and still have food.

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Received through CIS Inquiry

Sunday, August 31, 2025

From: Effie Maggard
City: Hoskinston
State: Kentucky
Zip: 40844

Comments:
To Whom It May Concern:

Im writing today to express my concern for, the proposed increase is 14.9% for residential customers and approximately 13 to 15% for commercial and industrial customers.

As someone and many others in Eastern Kentucky on a fixed income, this proposed budget will be a tremendous strain on our income. Im sure youve been contacted before but the power company is ridiculous in winter months. When everyday working customers are struggling between Food, Prescription and Power imagine those like myself and so many others.

Kentucky power just got an increase not long ago. We need you to stand up for the people of Kentucky and say enough is enough give us a break on cost of power especially in this tough economy.

Please say No to the rate increase!

Sincerely,
Effie Maggard

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Sunday, August 31, 2025

From: Craig and Sheila Spartman
City: Belcher
State: Ky
Zip: 41513

Comments:

RE: Proposed rate hike of 14.97%.

Evidently, the PSC is Approving these rate increases even though American Electric Power gross profit for the twelve months ending June 30, 2025 was \$14.280B, a 8.74% increase year-over-year.

American Electric Power annual gross profit for 2024 was \$13.785B, a 11.13% increase from 2023.

American Electric Power annual gross profit for 2023 was \$12.404B, a 1.1% decline from 2022.

American Electric Power annual gross profit. Even when there's a decline there is a 12.303B profit.

Why can't AEP maintain their service with their profits???? Other service providers in other areas in KY have lower electricity bills than AEP customers. Why is that????

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Received through CIS Inquiry

Saturday, August 30, 2025

From: Kayla
City: Fedscreek
State: KY
Zip: 41524

Comments:
We cannot stand another bill increase in our area.

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Received through CIS Inquiry

Saturday, August 30, 2025

From: William Blankenship
City: Phelps
State: KY
Zip: 41553

Comments:

I definitely oppose the Ky Power wanting to increase their rates here in Pike County Ky.. The proposed rate is horrendous on families who are struggling to make ends meet now...and it is terrible to keep laying heavy burdens upon us when people have trouble getting proper food and medication, as well as paying other bills...PLEASE do not ask for another raise when your company has successfully made billions of dollars in profit...Think of people who are struggling...who cant hardly survive...Think what the Lord would expect you to do....as a Provider who has profited very very well...

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Saturday, August 30, 2025

From: Stephen Harshbarger
City: Ashland
State: KY
Zip: 41102

Comments:

The charges on my bill are getting ridiculous, Fuel Adjustment , Environmental Adjustment , and the famous Securitized Surcharge Rider. And the company is asking for another rate increase ? Are you kidding me ?

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Saturday, August 30, 2025

From: Angela Tackett
City: Burdine
State: KY
Zip: 41537

Comments:

Another rate increase? There is one every year. Why do they need ANOTHER raise? Families that are on fixed incomes or working multiple jobs at a laughable wage to survive can not handle another rate increase. As for asking if I have contacted the utility about this problem, what good would it do? They want the rate increase, they are pushing for it. And if they have to go through this Public Service Commission why is the commission not doing their research, go talk to customers, put your people on the ground and ask questions. Look at the complaints on Facebook from the news stories about it all. Then tell me why the utility pushing for the rate increase needs it. People are barely surviving as it is. Then the government wonders why people stay on public assistance for so long? Things like this rate increase pushes the to have to. The system is set up for people to fail as it is.

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Saturday, August 30, 2025

From: Rodney Hall
City: Melvin
State: KY
Zip: 41650

Comments:

We cant afford the power bills right now we already pay around 300 a month now we live in the poor part of the state and the other bills are raising to how do they think the poor people can make it and buy food to

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Saturday, August 30, 2025

From: Travis Hughes
City: Louisa
State: KY
Zip: 41230

Comments:

Rate increases! Our bills are out of control, they just keep raising rates and people can not afford to pay \$400 and \$500 bill or HIGHER, every single month.

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Friday, August 29, 2025

From: Kayla stiltner
City: Raccoon
State: KY
Zip: 41557

Comments:

How are we suppose to continue to pay when the bill is literally more than my car payment

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Friday, August 29, 2025

From: Jeff Brown
City: Shelbiana
State: Ky
Zip: 41562

Comments:

They continue to raise the bill until a unreasonable amount. Its to the point that some people cant pay their power bill and have money to live on.

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Friday, August 29, 2025

From: Lonnie blair
City: Martin
State: Ky
Zip: 41649

Comments:

There needs to be something done with AEP everytime you turn around they are asking for increase. Need to let RECC be able to have competition with them instead of leaving it as a monopoly system.

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Received through CIS Inquiry

Friday, August 29, 2025

From: Susan Little
City: Virgie
State: Ky
Zip: 41572

Comments:

The rate increase request is a huge hardship on the residents. Already struggling to pay bills some will have to sacrifice other needs to feed the money hungry monopoly.

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Friday, August 29, 2025

From: Lakin
City: Dwale
State: KY
Zip: 41621

Comments:

My electric bill is over \$500 a month, and that's on the payment plan. We make less than 30k a year and 15% of our income a month goes to our electric. Now they want to do a rate increase. I will have to get a second job or turn my electric off if it gets any higher. I can't afford what I'm paying now.

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Friday, August 29, 2025

From: Brooke
City: grethel
State: KY
Zip: 41631

Comments:

Random price increase when nothing was changed with my monthly usage???

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Friday, August 29, 2025

From: Alan Ward
City: Nippa
State: KY
Zip: 41240

Comments:
CASE # 2025-00257

DATE 08-29-2025

Hello, AEP had record earnings in 2024 to the tune of 2.97 billion. Their net profits increased 34% from the previous fiscal year. This proposal should be turned down. There are other things that needs addressed. Come on, this would be funny if it were a skit in the movies. My wallet aint laughing.

This proposal should be denied without question. With these kind of net profits and record earnings, our bill should be going down. If this were to pass, then there should be an investigation. We all know that the DMV got caught in corruption. All departments under Andy should be investigated for corruption. ALAN WARD 08-29-2025

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Friday, August 29, 2025

From: Melinda Edwards
City: Hazard
State: KY
Zip: 41701

Comments:

Rates are already so high. This increase is unexceptable. None of us should have to pay these outrageous power bills.

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Friday, August 29, 2025

From: margaret tackett
City: virgie
State: KY
Zip: 41572

Comments:
can't afford to live and pay these rates , i'm a widowed senior living on disability

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Received through CIS Inquiry

Friday, August 29, 2025

From: Kim
City: Virgie
State: KY
Zip: 41572

Comments:

We do not need another hike in rates! Look at the amount of money they made last year. There is no excuse for a rate hike, when we are the highest paying people with the lowest income in the nation!

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Friday, August 29, 2025

From: Tyler Hall
City: Weeksbury
State: KY
Zip: 41667

Comments:

They are seeking to raise rates yet again. The people of Eastern Kentucky can't afford the service as it now. So, I am deeply concerned that if you allow them to raise the rates again it will literally be life threatening for many in our region. With fall and winter approaching, when peoples electric services gets disconnected because they can't afford to pay it. It could put people in life threatening situations due to temperatures or not being able to use their medical devices like oxygen etc. Also, Kentucky power had record profits off the backs of blue collar hard working people. I think if anything this commission should freeze rate hikes and lower the rates. Do the right thing for the consumers please we really need relief not more hardship. Thank you for your time.

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Friday, August 29, 2025

From: Loretta Stedman
City: Worthington
State: Kentucky
Zip: 41183

Comments:

I removed my bank account information from their system, and updated it with a new bank account. The information was updated a week before the payment was due. It showed as updated on the power company's app. The power company charged my old account and over-drafted my account. The bank charges an overdraft fee. I contacted the power company immediately and they said they were unable to assist unless I paid them again.

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Friday, August 29, 2025

From: Tony
City: Pikeville
State: KY
Zip: 41501

Comments:
No to the 15% increase in rate

I have buildings and a home and provider areas and your monthly rates are already several percentages more than the other companies.

I know no one will ever read this probably, but it is a shame that these rates are put on such a low poverty level area

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Friday, August 29, 2025

From: Linda Campbell
City: Bonnyman
State: KY
Zip: 41719

Comments:
KY

A rate increase that high should be fraud, We live in a high poverty area and people cannot afford a 14% increase.

My husband and I have always worked , we have two incomes and we cannot afford an increase of 14%.

This is ridiculous and I strongly oppose this rate increase.

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Received through CIS Inquiry

Friday, August 29, 2025

From: Harold Feltner
City: Viper
State: Kentucky
Zip: 41774

Comments:

Please do not let aep away with another price increase. We are having to choose between what we need and paying our power bill now. This is just not right. They have been approved a rate increase time and time again till we just cant pay anymore.

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Friday, August 29, 2025

From: Toni May
City: Elkhorn City
State: KY
Zip: 41522

Comments:

Case number #2025-00257

AEP is recording record breaking profits. 1.2 billion in the second quarter of 2025. This area is so poverty stricken. People are leaving this area in record numbers, because the cost of living here, of which the electricity is a major, major expense. The ones of us that are left trying to decide which thing to let go so that we can pay our utilities are struggling in a major way. I filed a complaint with them earlier this year, via a post that I had seen, only to get a call for them to tell me that my usage was down, which we struggle to do, my question is why is my bill has more than doubled. We cannot afford another raise, so they can make more profit.

This area needs HELP! Not more raising costs!

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Received through CIS Inquiry

Friday, August 29, 2025

From: Jennie Carroll
City: Van Lear
State: Kentucky
Zip: 41265

Comments:

Utility rate increases

Not sure if I'm where I need to state how I feel about yet another increase but I will anyways! We live on a fixed income with two children still in school! We are barely making it as it is! It's getting to where we choose to eat or have electricity and this shouldn't be a concern for my family or any other family for that matter! So do better and don't make this worse for any of us! We are now receiving electric bills in the Summer that we would get in the Winter months! How do u think another rate increase is going to affect us come the winter months? Do you even care? Kentuckians can't continue to live like this! It is called KENTUCKY POWER, you should be for us and not against us! Thank you and have a blessed day!

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Friday, August 29, 2025

From: Meghan caldwell
City: Delphia
State: ky
Zip: 41735

Comments:
Rate change. We already pay way too much!!!

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Received through CIS Inquiry

Friday, August 29, 2025

From: Shellia
City: Belfry
State: KY
Zip: 41514

Comments:

We can barely afford food and gas we definitely can't afford increase in electricity it's already outrageous.

*Angela M Goad
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Office of the Attorney General Office of Rate
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